



**WELCOME ABOARD!**  
 Northstar Commuter Rail  
 Service begins November 16



# Enjoy the ride

Northstar Commuter Rail will offer a ride experience unlike anything else previously available as a public transportation option. Turn your commute into productive time or just sit back, relax, and enjoy your ride.

## Northstar trains feature:

- Comfortable seating
- Approximately 140 seats per train car
- Onboard restrooms
- Work tables
- Electrical outlets
- Onboard bicycle storage



*Northstar trains feature comfortable seating.*



*Northstar trains feature an area for onboard bicycle storage.*

## As a courtesy to fellow commuters:

- Keep your personal items confined to your seat.
- Limit the duration of mobile phone calls and maintain a low volume.
- Keep the volume low on your headphones or other electronic devices.
- Eating, smoking and

listening to music without headphones are prohibited onboard.

- Please place newspapers or other garbage in bins located on platforms or on trains.
- Beverages in covered containers (coffee mug with a lid, bottled water, etc.) are permitted on trains.
- Once aboard, secure your bags, bicycle or other items, and promptly find a seat.

## Safety is a shared responsibility

Minnesotans will get their first commuter rail experience during our cold season. There are extra precautions to take during cold or stormy weather to make sure your experience is a safe one.

- Freight trains share tracks with Northstar trains. Freight trains travel at up to 80 mph and are not required to slow down when passing through Northstar stations.

- Use covered shelters and on-demand heating systems located on Northstar platforms.

- Use caution on platforms and around train tracks. Sidewalks, platforms and parking lots may be slippery in wet or icy weather.

- Stay alert. Trains can be more difficult to hear and see during storms.

- Leave extra time for travel to and from the train station in bad weather conditions.

- Train car floors may be slippery when wet. Use caution and handrails when boarding and exiting train cars.

- In an emergency at a station or Park & Ride lot, call 911 or use the

emergency call box on each station platform.

- While waiting for the train, stay well away from the edge of the platform. You may lose your balance or slip and fall onto the tracks.



# How to ride Northstar Commuter Rail

## Buy a ticket

Fares must be purchased before boarding the train; tickets cannot be purchased onboard. Customers must be prepared to show proof of payment on the train. **Those without a valid ticket or pass are subject to a \$180 fine.**

Ticket machines are located at each station. You may use cash or a credit card to purchase a ticket. Frequent riders may opt to get a Go-To Card. Just touch your card to a reader at the station and the fare is paid instantly. You may add value to your card online or at a station ticket machine.

Metropasses, U-Passes, and Go-To College Passes are accepted at Northstar stations. To use one of these passes, you must validate it by touching it to the card reader before boarding. These passes are valid for \$3 toward your Northstar fare; the remaining fare is paid using stored value that you place on the card.

## How to use a ticket machine

Make your selection using the screen and buttons on the machine. Insert payment. Machines accept credit cards, coins, and \$1, \$5, \$10 and \$20 bills. (Machines cannot give more than \$19.50 in change.) Pick up your ticket and/or change from the tray at the bottom of the machine.

*Ticket Machine — Add stored value or a 31-Day Pass to your card here*



*Validate your ride with a Go-To card, Metropass, Go-To College, or U-Pass here.*